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A job for everyone.

Sustainable jobs for uncommon  
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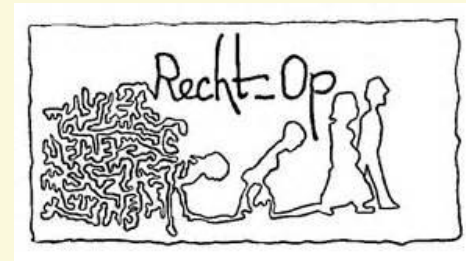
Therefore emino informs,  
provides advice and supports  
jobseekers, employees and  
employers.

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# A generalist approach to social work (ESF)

How can generalist social work be implemented in a specialist organisation that is working with the method of supported employment for people with disabilities?



# How should social work be organized?



# OUR RESEARCH

Scientific literature

Collecting Data +  
Analysis

Development of  
methodology

Action research

Adjusting  
methodology and  
final development  
of instruments

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# 1. Implementing a generalist approach at the micro-level

It does not mean to let go your specialisation



# 1. Implementing a generalist approach at the micro-level

- 8 Key values
  1. Create participation in every coaching
  2. Empower the strengths of every client
  3. Listen actively
  4. Create time and an open view for your client to talk about problems on different life domains

# 1. Implementing a generalist approach at the micro-level

- 8 Key values

5. Work on a trustworthy relationship

6. Realise that the frame of reference is different between you and your client: try not to judge

7. Keep an eye on the social rights of your client and if needed try to correct them

8. Follow the pace of your client

## 2. Implementing a generalist approach at the meso-level: What does it mean?

**CREATE A HOLLISTIC VIEW** ON YOUR CLIENT SITUATION

&

**WORK TOGETHER** WITH OTHER ORGANISATIONS ON  
DIFFERANT LIFE DOMAINS

# Why is it important to work together?

1. It is **impossible** for a coach/social worker **to have all the necessary expertise on every life domain**
2. Other organisations can be the entry gates of important **rights** that your client may have.

# Why is it important to work together?

3. By working together you can make sure your client accomplishes all the rights he/she has that are necessary to find a job

4. Other organisations can help you **accomplish** a certain **goal in your coaching process**

# How to cooperate?

1. Ask or pass around information
2. Referral of a client
3. Client consultation with other organisations



An example of client consultation.

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# Working together on meso-level: key principles

- CONTEXTUALIZE
- SUPPORT
- NEGOTIATE



### **3. Working together at the macro-level: key principles**

1. Create a common goal for your network
2. Think about what is the benefit for your target group
3. Get to know eachothers vision and mission
4. Make clear agreements on how you want to work together and think about how you want to communicate with eachother

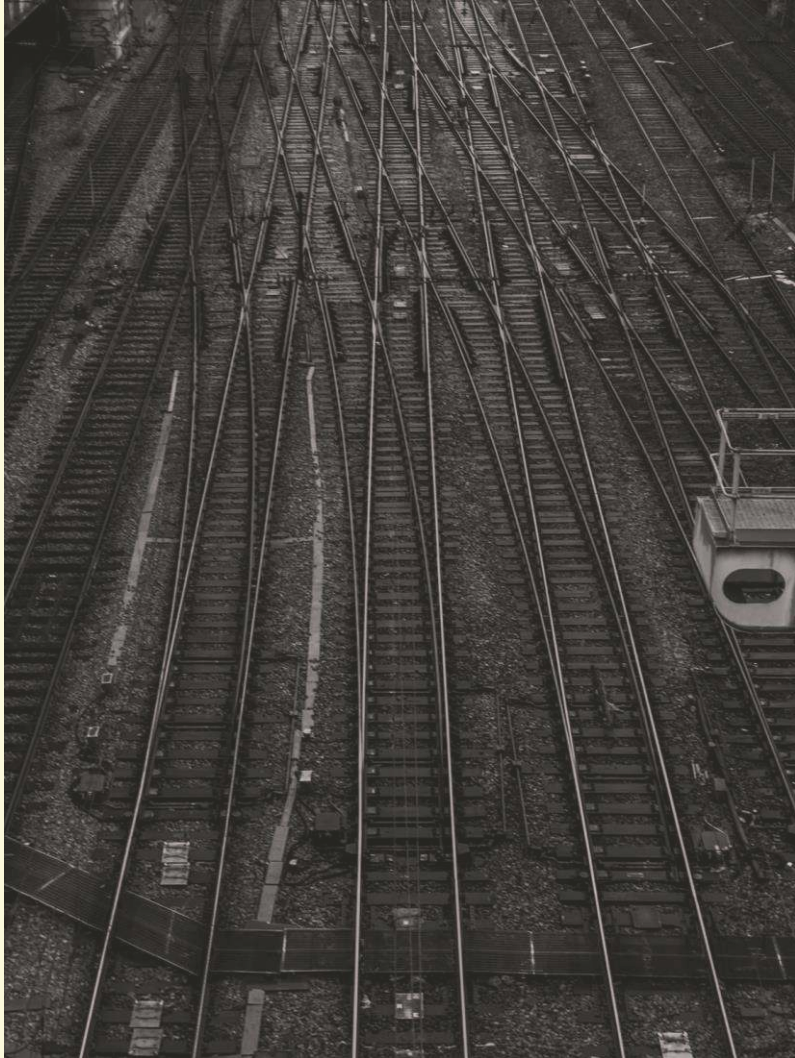
### **3. Working together at the macro-level: key principles**

5. Your employees have to get to know each other

6. Make sure your service is accessible for the clients

7. Share knowledge

8. Create a common goal or front on what you want to realise at the macro-level and communicate it together

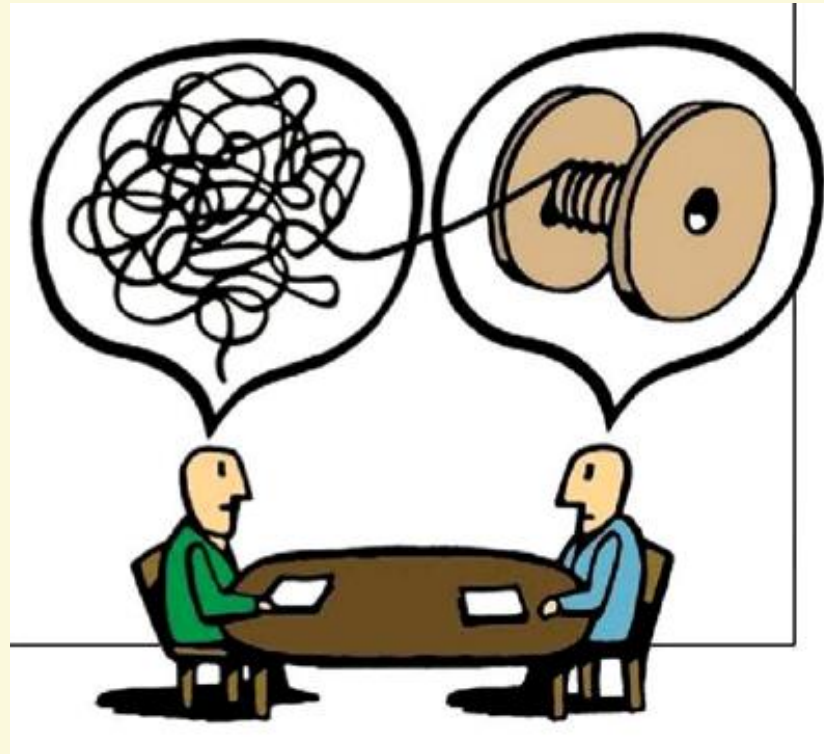


An example:  
the ZOWEZO-team

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# A facilitator at the macro-level: the specialist role for a generalist





**Questions?**

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**With the collaboration of**

**ESF**

INVESTEERT IN  
JOUW TOEKOMST



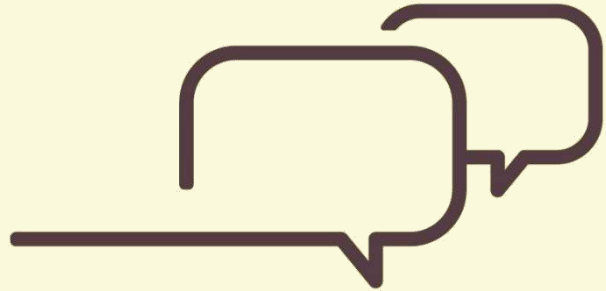
**Europese Unie**



**Vlaanderen**  
is werk

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